



LEYARD, PROVEN EXPERTISE

**PROFESSIONAL SERVICES
AND SUPPORT**

LEYARDTM
EUROPE

PLANAR[®]
A LEYARD Company

) eyevis[®]
A LEYARD Company

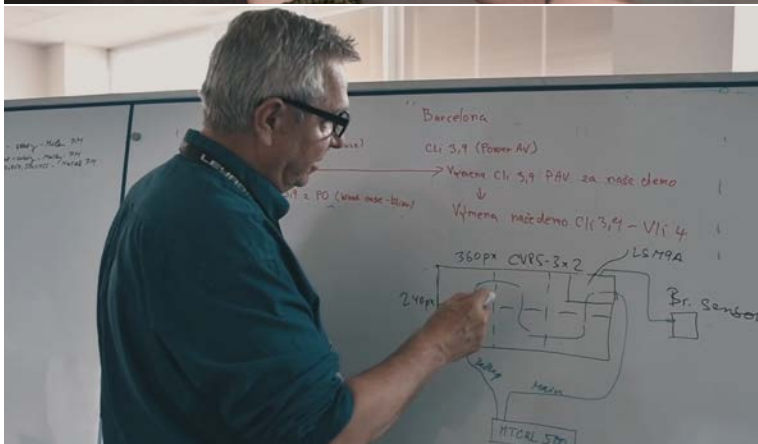
About Leyard Europe

Leyard Europe is the European branch of Leyard Optoelectronics, the global market leader for LED video displays, narrow pixel pitch LED and the indoor LED video wall market (Future-source 2020).

Visualization technology from Leyard includes best-in-class LED products for indoor and outdoor applications, professional LCD products from Planar, as well as DLP cubes, video wall controllers and software from eyevis.

With our own production facilities in Europe, we are able to offer customers in our region a broad selection of display solutions “Made in Europe” for applications ranging from digital signage and broadcast to events and large-scale visualization.





Professional Services

Leyard Europe directly employs several hundred employees across Europe responsible for all aspects of customer engagement. In addition, Leyard Europe Authorized Resellers employ plenty more of trained personnel. This combination of hundreds of Leyard Europe employees, and thousands of empowered partners, provides a level of service and support unmatched in the Pro AV industry.

Leyard Europe's Professional Service offerings include:

- ✓ **Pre-Sales Design Support**
- ✓ **Project Management & Installation Service**
- ✓ **Custom LED Design**
- ✓ **Tech Support**
- ✓ **LED Pixel Repair**
- ✓ **Training & Education**
- ✓ **Extended Product Warranties, Maintenance**
- ✓ **Plans & Service Level Agreements**

World-wide Manufacturing



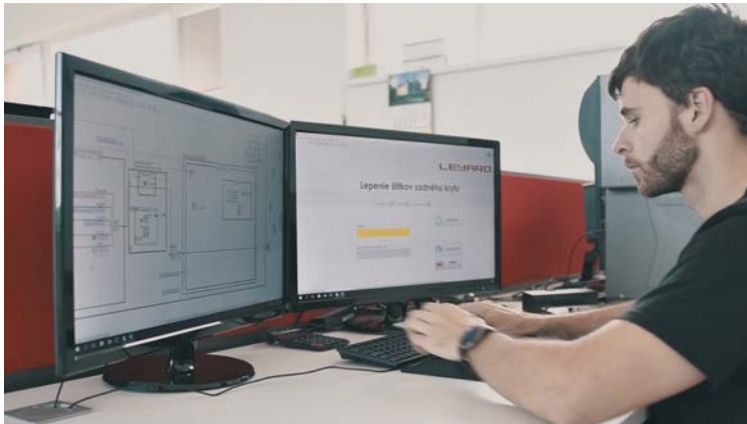
As a leading supplier of LED and LED-based display products, Leyard has enormous production capacities spread all over the world. This not only allows us to produce close to our respective target markets, but also makes us less dependent on global supply chains. All production facilities are certified to the highest industry standards and have strict quality management.

In our factory in Presov, Slovakia, we produce a large number of Leyard LED products for the market in Europe. Thanks to state-of-the-art SMT production lines, we can offer you LED displays “made in Europe”, where the manufacturing depth goes far beyond a mere assembly of the components. In addition to shorter delivery times, lower transport costs and easy direct contact with our production, the location in the heart of Europe also offers the advantage that factory acceptance tests involve less effort.

Other Leyard LED display production facilities are located at various sites in China. Of particular note is a brand new Mini/Micro LED Production Centre in Wuxi. The majority of Planar’s LCD monitors are produced at its manufacturing facility near its headquarters in Beaverton, Oregon, in the USA.

Pre-Sales Design Support

Leyard Europe's field-based pre-sales Application Engineers across Europe assist in selecting the best solution for an environment and application. They live and work near customers, so they're familiar with the unique display needs within a local area. They understand the wide array of display technology options available, as well as modern display application requirements.



Project Management

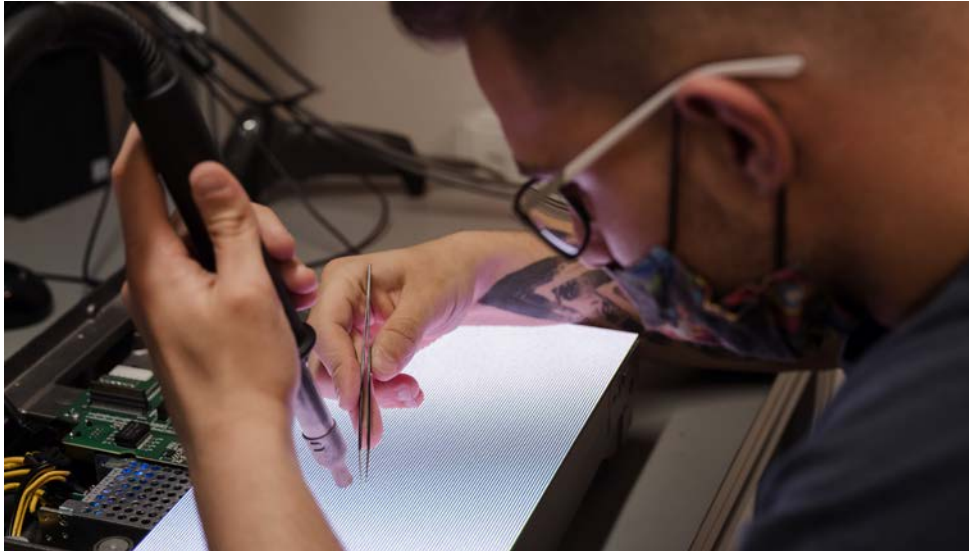
Leyard Europe has dedicated, local Project Managers located across Europe who help coordinate all aspects of a project from initial design and display technology selection to expert technical installation.



Installation Service

Watch and learn as regionally-located Leyard Europe Technicians professionally install your video wall or large format display fleet. Once the install is complete, our installers take time to offer basic training about how to use, troubleshoot and service the new system.

Europe-Based Post Sales Technical Support



Proximate Technical Support

If problems arise, it's comforting to know Leyard Europe's Customer Support Team is available to help. From giant fine pitch LED video walls to smaller desktop monitors, our Technical Support Team based in France, Germany, Italy and Slovakia is trained to know the details of each Leyard/Planar display solution, and provide the answers and remedies.



On-Site & Europe-Based Repair

Call on Leyard Europe Technicians to come to an installation and assist with advanced troubleshooting or provide repair support. Knowing there is easy access to product experts, technical support and service technicians who live nearby, understand your language and how your organization works, adds speed and peace of mind. If a repair requires more than an onsite visit for colour-balancing, or calibration, our repair centres can perform tasks, such as pixel repair, enabling quicker turnaround.

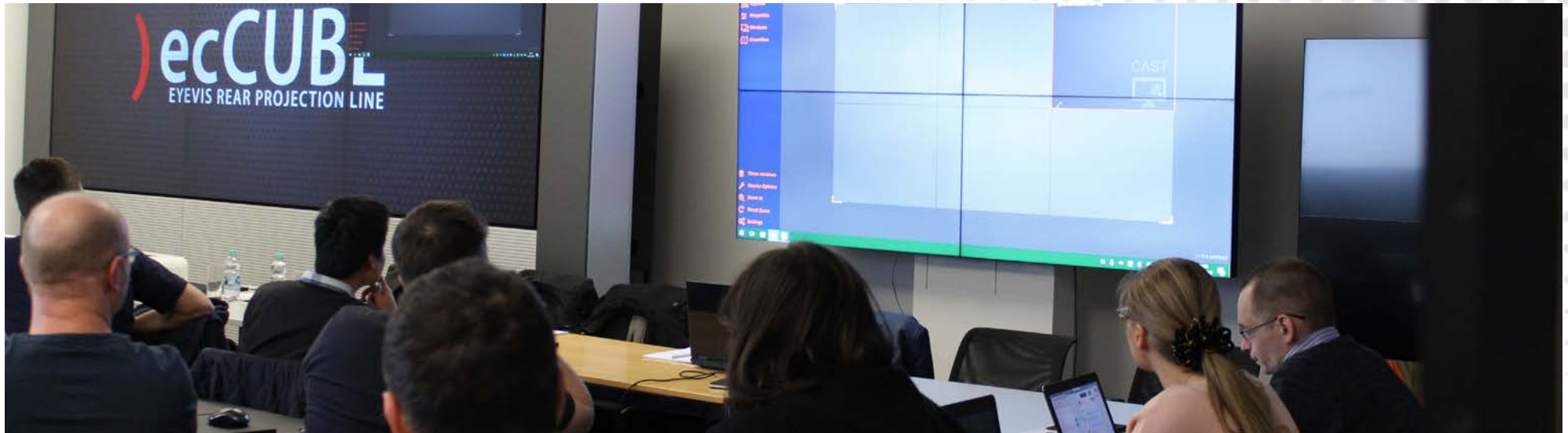
Extended Warranties & Service Plans

Leyard Europe's display solutions are built to last but we offer a range of Extended Warranties and Maintenance Plans that can further protect your display investment, minimize downtime and add peace of mind. Leyard Europe's plans are tailored to a customer's needs, offering professional support for maintenance and any necessary repairs. Extended Warranties, Service Maintenance Plans and Service Level Agreements are all designed to ensure your displays deliver top performance throughout their lifespan.



Leyard Europe EverCare Lifetime Warranty

Select LED video wall displays come with the Leyard Europe EverCare™ Lifetime Limited Warranty, which means everything from the sub-pixels to the Controller is covered for as long as the video wall is used in a fixed location. It is designed to deliver total assurance for our customers, while reducing their lifetime cost of ownership, and to demonstrate our profound product confidence and our Service Organization's ability. Learn more: <https://www.leyardeurope.eu/evercare>



Training & Education

For our customers and integrators, we offer them training at our headquarters in Reutlingen, Germany, as well as at the locations of our other European subsidiaries. Of course, online training is possible, especially for the software part of our products. In the course of planned or recently completed installations, training is of course also possible directly on site to prepare the customer or their service provider for optimal operation of their new display system.





Custom & Creative LED Design

The Leyard Europe Design Team offers professional services including custom LED video wall design, mounting frame design, power flow, signal flow and structural drawings, and architectural design review. Leyard combines art, technology and communication to do what's never been done, all so our customers can stand out from the crowd. If you can dream it, chances are good our LED experts can create it. And if one of our established products doesn't quite fit your dream, Leyard can create custom products as well.

- Custom LED display designs & products
- Projects of any scale
- Nearly any shape or size
- Indoor or outdoor
- Variety of pixel pitch options
- Temporary or permanent
- Custom mounting frames
- Budgetary estimates and quotes



CONTACT US

Contact us to learn more about
Leyard Europe's Professional Services and Support



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